

Customer Comment Card
We'd love to hear from you!



The Port of Miami welcomes you to our fabulous city! We are proud of our beautiful beaches, unique attractions and thriving art scene — not to mention renowned shopping, dining and nightlife. From dawn to dusk, Greater Miami and the Beaches is one big adventure.



Port of Miami

FOR CUSTOMER SERVICE CALL

305/347-5515



This brochure was produced by:



Greater Miami Convention & Visitors Bureau

701 Brickell Ave., Suite 2700, Miami, FL 33131 USA
305/539-3000 • 800/933-8448 • www.MiamiandBeaches.com

CUSTOMER SERVICE IS OUR TOP PRIORITY! LET US KNOW IF WE CAN HELP OR PROVIDE GREATER SERVICE.

**We want you to have a memorable experience
in Greater Miami and the Beaches.**

Customer Service is vital to the success and the future of the Port of Miami. Our goal is to make the Port of Miami a world-class facility, and we understand that the key to world-class excellence is being responsive to our customer's needs. We hope you enjoy your stay here, and make plans to visit again. For your next trip to Greater Miami and the Beaches, call **888/76-MIAMI** or visit **www.MiamiandBeaches.com** for a free Vacation Planner.

We value your opinion. If you have any comments, compliments or complaints, please send an e-mail to **POMService@miamidade.gov**, or mail the comment card on the opposite panel to:

Please take note of the information below for reference and/or use in your comment card.

TERMINAL No. _____

CRUISE LINE / DATE: _____

PORTER NAME/ ID #: _____

DATE: _____

Please keep this brochure for you return trip.

COMMENT CARD

Name: _____

Address: _____

City: _____

State: _____ Zip Code: _____ Country: _____

E-mail: _____

Tel: _____

Please give us your feedback:

**Please identify if someone went above / beyond
to provide exceptional service:**

I would like to be contacted.

Thank you for your comments.

Attention: Human Resources / Customer Service
Port of Miami
1015 North America Way
Miami, FL 33132